

**Pin<sup>®</sup>4 CASH**

**THE FASTEST MOST  
CONVENIENT WAY  
TO SEND CASH**

Social Programmes – case studies



## Wimbledon Guild of Social Welfare

Pin4 partner with Cash-Perks ([www.cashperks.co.uk](http://www.cashperks.co.uk)) to deliver this solution.

Vanessa Robbins, Welfare Manager at Wimbledon Guild explains how the charity uses Pin4 Cash-Perks to issue hardship funds.

## How does Wimbledon Guild use the Pin4 Cash Perks facility?

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“We are using the Pin4 Cash Perks facility to carry out our usual business while unable to see clients face-to-face. As part of our grants programme, we offer small emergency cash payments to Merton residents who find themselves in financial difficulty. We are now making telephone and email assessments and using Pin4 Cash Perks to get cash directly to clients without them having to come to Wimbledon to see us.”

## What difference has it made to the Charity?

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“We are just getting used to the system, but already we are seeing the benefits, mostly in time and convenience. Our accountant does not have to carry out multiple BACS transactions, which although they are free to make, take up time and require sign off by two managers. Currently, we are all working from home and can take a couple of days, whereas with Pin4 Cash Perks it’s immediate.

The other option was to send out vouchers. But these either get lost in the post, or we have to pay £7 to record the delivery.”

How have your beneficiaries found it?

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“It is a welcome option to offer clients who are in a difficult and stressful situation. You can hear the relief when you tell them how easy it will be to get them sorted!

Some of our clients do not have a bank account, or access to their account (for example women escaping domestic violence), so this is a super option for them.”

How easy is it to set up and send payments?

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“Really easy. The initial guidance and training, as well as ongoing support from the Pin4 Cash Perks team, has been invaluable in helping us to get going quickly with the system.

After tweaking our preferences at the outset, there are only a few fields to complete before the cash is issued.”

Would you recommend the service to other charities?

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“It is a fast and convenient way to get cash urgently out to clients at little cost, especially for clients without access to a bank account or who have overdrafts where transferred cash would be swallowed up.

It reduces admin time and fewer staff need to be involved in the transactions, although there is a strong audit trail.”

# The Money Carer Foundation

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## Case Study:



Money Management for **Vulnerable Adults**

“The Money Carer Foundation is a national social enterprise that manages the everyday finances of some of society’s most vulnerable people. Our partnership with PIN4 has been invaluable as it enables us to instantly send emergency or regular funds to our clients or their carers. Setting up the service was quick and simple and the feedback about the new service that we have received from carers in terms of assisting them with shopping tasks has been superb.

We would not hesitate to recommend PIN4 to other social enterprises and charities.”

***Sean Tyrer, CEO and Corporate Appointee, The Money Carer Foundation***



# London Borough of Barking & Dagenham with Cash Perks

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## Case study:

### **Barking & Dagenham**

LBBD is utilising Cash Perks across its Community Solutions and Children's Services to send hardship and other welfare payments to beneficiaries.

*“Its very good, its straight forward, they provide good customer services and support and its fast efficient flexible system that supports new government initiatives that are frequently announced.”*

**Donna Radley, Head of Benefit**